

Dale Obrochta

Travel from: Chicago

Fee Range: 1,500-3,000



Dale Obrochta will share his 30+ year customer service knowledge with your audience. Techniques he has mastered firsthand from dealing with today's picky, fickle, and vocal "all about me" customers. His practical knowledge will help your audiences improve their customer service communication.

Dale delivers his customer service message with a twist as your audience is not only educated, but entertained at the same time. We all know that when an audience is laughing and listening, it engages their inner child, and information retention is increased. Dale achieves this by twisting in visual art called balloon entertainment.

Appearing twice on a TEDx stage, speaking at corporations or just working directly with a training staff, in Dale's presentation you'll hear a well-balanced message between balloon entertainer and customer service expert.

In simple terms, Dale uses 30+ years of business knowledge, decades as a corporate trainer, 15 years as a college instructor, managerial skills as an IT (Y2K) - SEO and Marketing Specialist, Masters Degree in Communication and Training, business entrepreneur, blogger, Toastmasters, and over three decades of corporate entertaining on stage to help deliver the message to your audience about customer service.

Let's put a twist on your next event.